

CBP ONETM GUIDE TITLE 42 EXCEPTIONS



REMEMBER THIS PROCESS

The CBP One[™] app does not require payment to download, create a profile or schedule an appoiment.



You can get more information from Lawyers for Good Government and Project Corazon at:



www.lawyersforgoodgovernment.org



Lawyers for Good Government (L4GG) Project Corazón provides this guide as a public service and does not constitute legal advice, supersedes statutes, laws, regulations or case law. If you need specific information related to your immigration case, you should consult with your trusted legal services provider.



■ ● ● Informative Guide: Using CBP One™ ■ ■ To Schedule an Appointment

As of January 12, 2023, those who wish to request an exeption to Title 42 can schedule an appoiment to present via the CBP One[™] movile app.

Only those that can attest that they, their partner, or an accompangying child meet specific vulnerability criteria are eligible to request an appoiment via the app. Appoiments can be request in central or northen Mexico.

The app is currently available in English, Spanish, and Haitian Creole with the possibility of other languages coming soon.

Appoiments are only available at the following Ports of Entry: Brownsville, Eagle Pass, Hidalgo, Laredo and El Paso (Paso del Norte); Nogales in Arizona; in addition to Calexico and San Ysidro (Pedestrian West– El Chaparral) in California.

REMEMBER THAT THIS PROCESS IS FREE You do not have to make any payment to download the application, create your user profile or schedule an appointment. This information is current through March of 2023. We will update as new information becomes available.

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On the next pages we will share how to:

Download the app.
Create your profile.
Schedule Appointment.

From any device Android or iPhone



Play Store For Android devices



Play Store For Android devices



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STEPS TO REGISTER IN THE APP

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STEP 1



DOWNLOAD THE APPLICATION

Once you enter the app store on your phone search for the CBP One app and tap on **Get** (iPhone) or **Install** (Android).





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CBP One from U.S. Customs and Border Pro	otection.
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ENTER TO THE APP

When you have installed the application, open it and click on LOGIN OR SIGN UP.

2:00 **?** 65 Welcome to CBP One™ A single portal to multiple CBP services to streamline your experience. LOGIN OR SIGN UP with **UCGIN.GOV** 2.25.0

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ACCEPT THE TERMS AND CONDITIONS

The app will show you the Terms & Conditions; once you read them press ACCEPT.

Terms & Conditions

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The CBP One Mobile app is an official mobile application provided by U.S. Customs and Border Protection (CBP) that is intended to act as an intuitive single point of access to multiple CBP mobile application capabilities. CBP One will help guide each type of user to the appropriate application, based on their needs.

INFORMATION COLLECTED

2:00

After downloading the CBP One Mobile app, users will register with the General Services Administration's Login.gov to securely authenticate into the application. Login.gov will enable you to save your information for future use. In order to register with Login.gov, you will need to provide your email address and phone number, and you will need to create a password that you will use for login. Depending on your user profile, you will be asked to enter specific information. including, but not limited to, Personally Identifiable Information (PII) into the app: First Name (Given Name), Last Name (Surname), Date of Birth, Gender, Country of Residence, Country of Citizenship, SEVIS number, Trusted Traveler Program Number, Petition Number, Travel Document (including, Document Type (Passport/BCC), Document Number, Issue Date, Issue Country, and Expiration Date), Visa (including Visa Number, Issue Date, and Issue Country), Photo of Documents, Email address, Carrier Name, Broker Name, Importer Name, Importer ID/Filer Code, Phone Number, GPS Location and face image for verification. Your Device ID, including your operating system and version number. is also collected in order to send you push notification

USES OF INFORMATION

Information gathered through the JBP One Mobile App can be

DECLINE

ACCEPT

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ACCEPT THE PERMISSIONS

When you press ACCEPT you will see a message like in the image. You should press Continue.



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START CREATING YOUR ACCOUNT

After you press Continue you can see the next image where you will have to press on Create an account.

ancel	a ● secure.login.gov	АА
	An official website of the United States government Here's how you know ~	
	U.S. Customs and Border Protection	
	CBP One is using Login.gov to allow you to sign in to your account	
	Email address	
	Password	
	Show password	
	Sign in	
	First time using Login.gov?	
	Create an account	
	<u>A Back to CBP One</u> Forget your password?	
	Security Practices and Privacy Act Statement 12	
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FIRST STEPS TO CREATING YOUR ACCOUNT

When you're on this screen you must enter your e-mail, choose the language and check the box verification after reading rules of use and press on Submit.

el	A Secure.login.gov A
	An official website of the United States government Here's how you know ∽
	U.S. Customs and Border Protection
C	Create your account
E	nter your email address
S L c	elect your email language preference ogin.gov allows you to receive your email ommunication in English, Spanish or French.
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	O Français
] I read and accept the Login.gov <u>Rules of Use</u> 🗹
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CHECK YOUR EMAIL

The following screen will open and you should receive an email to your inbox. If it is not in your inbox, please check your junk mail or spam folders.

2:22 App Store	0		\$ 77
Cancel	â secur	e.login.gov	AA (
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CONFIRM YOUR E-MAIL

After you confirm your email, you will see the following screen.

Click Confirm email address.

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CREATE A PASSWORD

You will now need to create a password for your username and press continue.

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G	secure.login.gov	Û
	An official website of the United States governm Here's how you know ~	ent
1	U.S. Custo Border Pr	oms and otection
Î	You have confirmed your email add	ress
	Create a strong password	
	It must be at least 12 characters long an commonly used password. That's it!	d not be a
	Password	
	Show password	
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STEP 10

CHOOSE A METHOD OF AUTHENTICATION

Then you will need to create an authentication method. You may choose whichever method you are most confortable with, however, the easiest method is "Text or Voice Message".

After you have selected your preferred method, click Continue.

e secure.login.gov
An official website of the United States government Here's how you know ~
UCGIN.GOV U.S. Customs and Border Protection
Authentication method setup
Add another layer of security by selecting a multi- factor authentication method. We recommend you select at least (2) two different options in case you lose one of your methods.
Security key
A physical device, often shaped like a USB drive, that you plug in to your device.
□ . Authentication application
Download or use an authentication app of your choice to generate secure codes.
🗆 🌜 Text or voice message
Receive a secure code by (SMS) text or phone call.
□ ∰ Backup codes
A list of 10 codes you can print or save to your device. When you use the last code,
we will generate a new list. Keep in mind backup codes are easy to lose.
Continue
Cancel account creation
■ Language ∧

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STEP 11



ENTER YOUR PHONE NUMBER

On the next screen you should select the country your phone number is from and enter the number. Make sure that your phone can receive text messages (SMS).

Select Text Message (SMS) option and click on Send code.

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An official website of the United States government Here's how you know V	Û
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Get your one-time code We'll send you a one-time code each time you sign in. Phone number Example: (201) 555-0123 Image:	
We'll send you a one-time code each time you sign in. Phone number Example: (201) 555-0123 Text message (201) Text message (SMS) Text message (SMS) Phone call You can change this anytime. If you use a landline number, select "Phone call." Send code Message and data rates may apply. Do not use web- based (VOIP) phone services or premium rate (toll) phone numbers.	
Phone number Example: (201) 555-0123 Image: Comparison of the state s	
 How you'll get your code Text message (SMS) Phone call You can change this anytime. If you use a landline number, select "Phone call." Send code Message and data rates may apply. Do not use webbased (VOIP) phone services or premium rate (toll) phone numbers. 	
How you'll get your code Text message (SMS) Phone call You can change this anytime. If you use a landline number, select "Phone call." Send code Message and data rates may apply. Do not use web- based (VOIP) phone services or premium rate (toll) phone numbers. Meble terms of corrige	
 Text message (SMS) Phone call You can change this anytime. If you use a landline number, select "Phone call." Send code Message and data rates may apply. Do not use webbased (VOIP) phone services or premium rate (toll) phone numbers. 	
 Phone call You can change this anytime. If you use a landline number, select "Phone call." Send code Message and data rates may apply. Do not use webbased (VOIP) phone services or premium rate (toll) phone numbers. 	
You can change this anytime. If you use a landline number, select "Phone call." Send code Message and data rates may apply. Do not use web- based (VOIP) phone services or premium rate (toll) phone numbers.	
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<u> Choose another option</u>	
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YOU WILL RECEIVE A CODE

You will receive a text message with a 6-digit code. You will need to enter it and press Submit.

Gmail	2:25	77
•	■ secure.login.gov	Û
	An official website of the United States government Here's how you know v CLOGIN.GOV US Customs and Border Protection	
	Enter your one-time code We sent a text (SMS) with a one-time code to +1 This code will expire in 10 minutes.	
	Remember this browser	
	Submit	
	Send another code	
	Having trouble? Here's what you can do:	
	Use another phone number >	
	I didn't receive my one-time code ☑ >	
	Learn more about authentication options 🛛 💦 🔪	
	Choose another option	
	Language	
1	GSG 19 Help 22 Contact 22 Privacy & security 2	
÷	→ + ij	•••

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FINISH CREATING YOUR ACCOUNT

When you see the following image, you'll have created you account.

Now, you will exit the app, then reenter and continue with Steps to enter.

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	🚺 LOG	IN.GOV		J.S. Customs and Border Protection	
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ENTER THE APPLICATION

Open the app and tap on LOGIN OR SIGN UP.



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ACCEPT THE TERMS & CONDITIONS

You will see Terms & Conditions again, just like you did when you were creating your account.

Click ACCEPT.

Terms & Conditions

? 6

The CBP One Mobile app is an official mobile application provided by U.S. Customs and Border Protection (CBP) that is intended to act as an intuitive single point of access to multiple CBP mobile application capabilities. CBP One will help guide each type of user to the appropriate application, based on their needs.

INFORMATION COLLECTED

2:00

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USES OF INFORMATION

Information gathered through the BP One Mobile App can be

DECLINE

ACCEPT

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PRESS CONTINUE

You will see the following message, you must press Continue.

2:19 **?** 78 App Store **Terms & Conditions** The CBP One Mobile app is an official mobile application provided by U.S. Customs and Border Protection (CBP) that is intended to act as an intuitive single point of access to multiple CBP mobile application capabilities. CBP One will help guide each type of user to the appropriate application, based on their needs. INFORMATION COLLECTED After downloadi sers will register OMS AND BORDER PRO with the Ger ov to securely enable rder to registe "CBP One" Wants to Use addre "login.gov" to Sign In passw ser This allows the app and website to profile share information about you. includi Informa , Last Cancel Continue Name (S sidence. WT OF HOMELAND Country of Program Numbe nent (including, Document,). Document Number, Issue Date, Issue Country, and Expiration Date), Visa (including Visa Number, Issue Date, and Issue Country), Photo of Documents, Email address, Carrier Name, Broker Name, Importer Name, Importer ID/Filer Code, Phone Number, GPS Location and face image for verification. Your Device ID, including your operating system and version number, is also collected in order to send you push notifications. **USES OF INFORMATION** Information gathered through the CBP One Mobile App can be DECLINE ACCEPT

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ENTER MAIL AND PASSWORD

On the next screen, enter the email and password you used when you created your User profile and select Sign in.

Cancel	secure.login.gov	AА	Ċ
	An official website of the United States government		
	Here's how you know v LOGIN.GOV		
	CBP One is using Login.gov to allow you to sign in to your account safely and securely.		
	Email address		
1			
	Password		
	Show password		
	Sign in		
	First time using Login.gov?		
	Create an account		
	Back to CBP One		
	Forgot your password? Security Practices and Privacy Act Statement M		
	Privacy Act Statement 12		
	Language		
	🚓 🗵 Help 🗵 Contact 🖉 Privacy & security 🛙		

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A 6-digit code will automatically be sent to your cell phone. Enter the code where indicated and press Submit.

Now that you've entered the application you must follow the steps to schedule an appointment.

2:25 Gmai secure.login.gov Û Here's how you know 💊 U.S. Customs and Border Protection Enter your one-time code We sent a text (SMS) with a one-time code to This code will expire in 10 minutes. One-time code Example: 123456 Remember this browser Submit Send another code Having trouble? Here's what you can do: Use another phone number > I didn't receive my one-time code ☑ Learn more about authentication options 🗵 Choose another option ⊕ Language ∧ elp 🖄 Contact 🖄 Privacy & security 🖻

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STEPS TO MAKE AN APPOINTMENT

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WHO ARE YOU?

Once inside the application select Traveler / Viajero.



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SELECT THE TRAVEL METHOD

Then select Land / Tierra and press CONTINUE.

.... 穼 🔞 8:24 **Select Travel Method** Select from the options below Land | Tierra - \odot Air | Aire Ο Sea | Mar -0 ВАСК CONTINUE

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SUBMIT ADVANCE

On this screen select Submit advance information / Enviar Información anticipada.

≡ Traveler	
Submit Advance Information Enviar Información Anticipada Provide advance information for undocumented non- citizens intending to present at a southwest Port of Entry Enviar información anticipada para no ciudadanos en la frontera sur	;
Report My Departure Report your departure from the United States by land to fulfill your I-94 requirements	
Apply for I-94 in Advance Apply for an I-94 in advance to save time at your next border crossing.	2
Get My Recent I-94 Need proof of visitor status? Click to retrieve current I-94s	
View My Travel History View your U.S. arrival and departure history for the past 5 years	2
View My Compliance View your compliance with the terms of your admission into the U.S. which includes your date of arrival and departure)

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Choose your preferred language.





Select "Allow While Using App".

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Click CONTINUE.

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ENTER AND SAVE YOUR DATA

On this screen, enter all the information and photograph that are requested and Press NEXT when you finish filling in all the boxes.

2:29 ← Advance Information TAKE A PHOTO* Please take a photo of yourself so we can process your information.	← Advance Information	2:30 " ← Advance Information
BIOGRAPHICAL INFORMATION		
First Name*		
Last Name*		
Date of Birth*		$\langle \checkmark \rangle$
City of Birth*		successfully captured.
Country of Birth*		Retake Submit Photo
Country of Citizenship*		
Country of Residence*	In order to verify your identity, we'll need to take a quick photo.	In order to verify your identity, we'll need to take a
Gender*	Hold the phone in front of you and center your face within the oval on the screen. Please make sure you are in good lighting before you begin.	Hold the phone in front of you and center your face within the oval on the screen. Please make sure you are in good lighting before you begin.

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All the information published in this guide can be found on the official CBP website https://www.cbp.gov/

STEP 7



TO ADD MORE PEOPLE

If you are traveling with other immediate family members, repeat step 6 for each of them. Once all family immediate family members are added, click CONTINUE.



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STEP 9



Fill in the address of your final destination after entering the United States. You must enter the full address and phone number of the person you will live with in the United States.

When finished, click **CONTINUE**.

	2:32 "
	← Advance Information
F	Please fill out the address in the USA where you will arrive and reside
	USA ADDRESS INFORMATION
	Address 1*
	Address 2
	City*
-1	State*
	Zip Code*
	Is this an international phone number?
	O Yes O No
	Phone Number
	Phone Type
	BACK CONTINUE

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CHOOSE PORT OF ENTRY, DATE AND TIME

Then, select the requested Port of Entry and choose a date and time available.



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RECEIVE A CONFIRMATION NUMBER AND WAIT FOR YOUR DATE

Confirm all the information is correct and select SEND. The confirmation screen will show confirmation numbers for each individual you previously listed. An email will be sent to the email provided.

9:41 **Advance Information** SUBMITTED - SCHEDULED San Ysidro - May 29, at 03:00 CANCEL RESCHEDULE Your information has been successfully submitted to CBP. Please save the confirmation number(s) for your reference. A confirmation email will be sent shortly to the email address(es) provided under contact information. Name Confirmation Number **RETURN TO HOME SCREEN**

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REMEMBER THAT THIS PROCESS

You do not have to make any payment to download the application, create your user profile or schedule an appointment.

Download from any Android or iPhone device



Play Store to Android



App Store to iPhone



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