

CBP ONE™ GUIDE TITLE 42 EXCEPTIONS



PROJECT
CORAZON



LAWYERS FOR
GOOD
GOVERNMENT

REMEMBER THIS PROCESS **IS FREE**

The CBP One™ app does not require payment to download, create a profile or schedule an appointment.



You can get more information from Lawyers for Good Government and Project Corazon at:



www.lawyersforgoodgovernment.org



www.facebook.com/l4gg.projectcorazon

Lawyers for Good Government (L4GG) Project Corazón provides this guide as a public service and does not constitute legal advice, supersedes statutes, laws, regulations or case law. If you need specific information related to your immigration case, you should consult with your trusted legal services provider.

All the information published in this guide can be found on the official CBP website <https://www.cbp.gov/>





Informative Guide: Using CBP One™ To Schedule an Appointment

As of January 12, 2023, those who wish to request an exception to Title 42 can schedule an appointment to present via the CBP One™ mobile app.

Only those that can attest that they, their partner, or an accompanying child meet specific vulnerability criteria are eligible to request an appointment via the app. Appointments can be requested in central or northern Mexico.

The app is currently available in English, Spanish, and Haitian Creole with the possibility of other languages coming soon.

Appointments are only available at the following Ports of Entry: Brownsville, Eagle Pass, Hidalgo, Laredo and El Paso (Paso del Norte); Nogales in Arizona; in addition to Calexico and San Ysidro (Pedestrian West– El Chaparral) in California.

REMEMBER THAT THIS PROCESS IS FREE You do not have to make any payment to download the application, create your user profile or schedule an appointment. This information is current through March of 2023. We will update as new information becomes available.

On the next pages we will share how to:

- ✓ Download the app.
- ✓ Create your profile.
- ✓ Schedule Appointment.

From any device Android or iPhone



Play Store
For Android devices



Play Store
For Android devices



STEPS TO REGISTER IN THE APP

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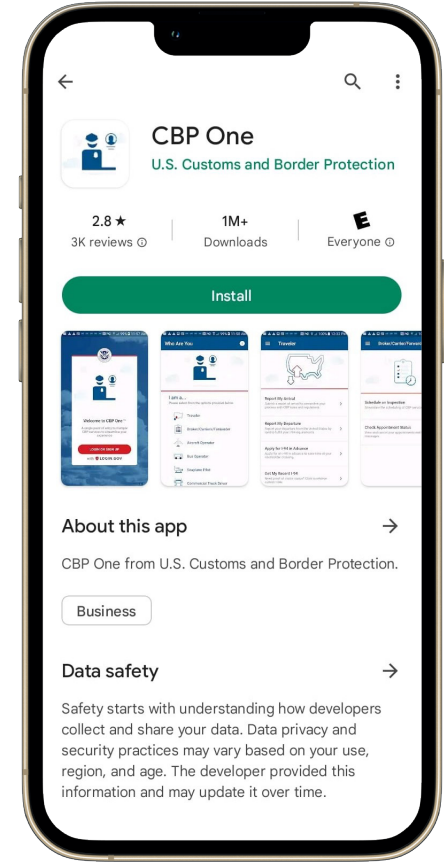
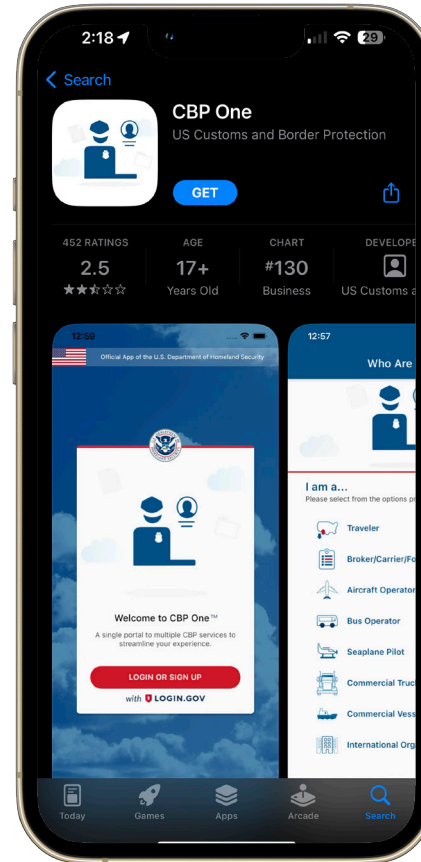


STEP 1



DOWNLOAD THE APPLICATION

Once you enter the app store on your phone search for the CBP One app and tap on **Get** (iPhone) or **Install** (Android).

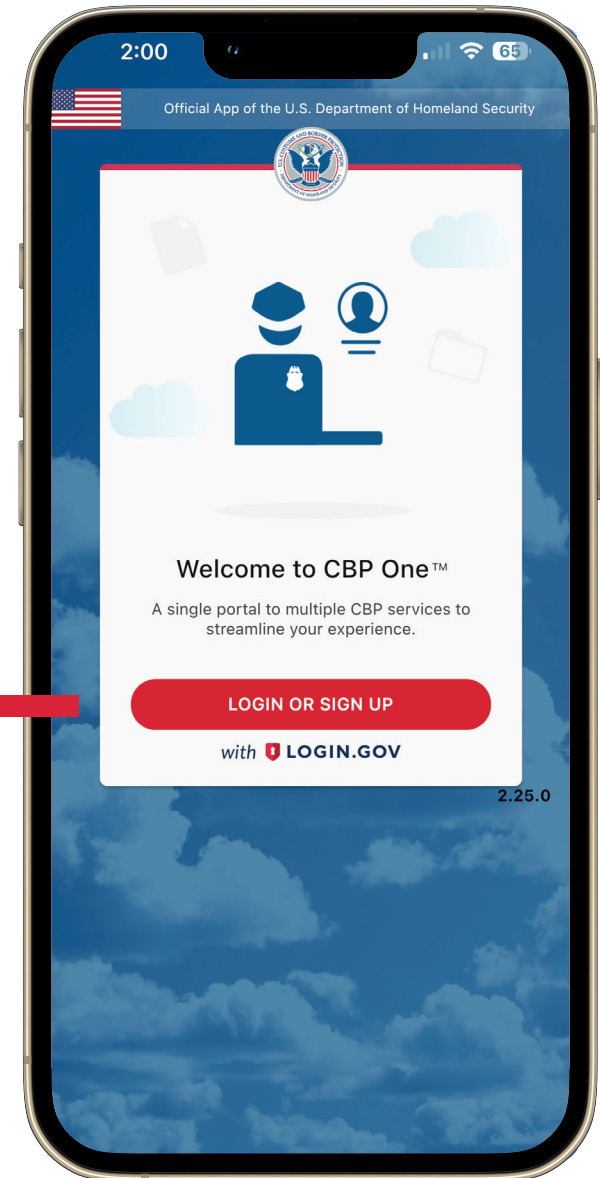


STEP 2



ENTER TO THE APP

When you have installed the application, open it and click on **LOGIN OR SIGN UP.**

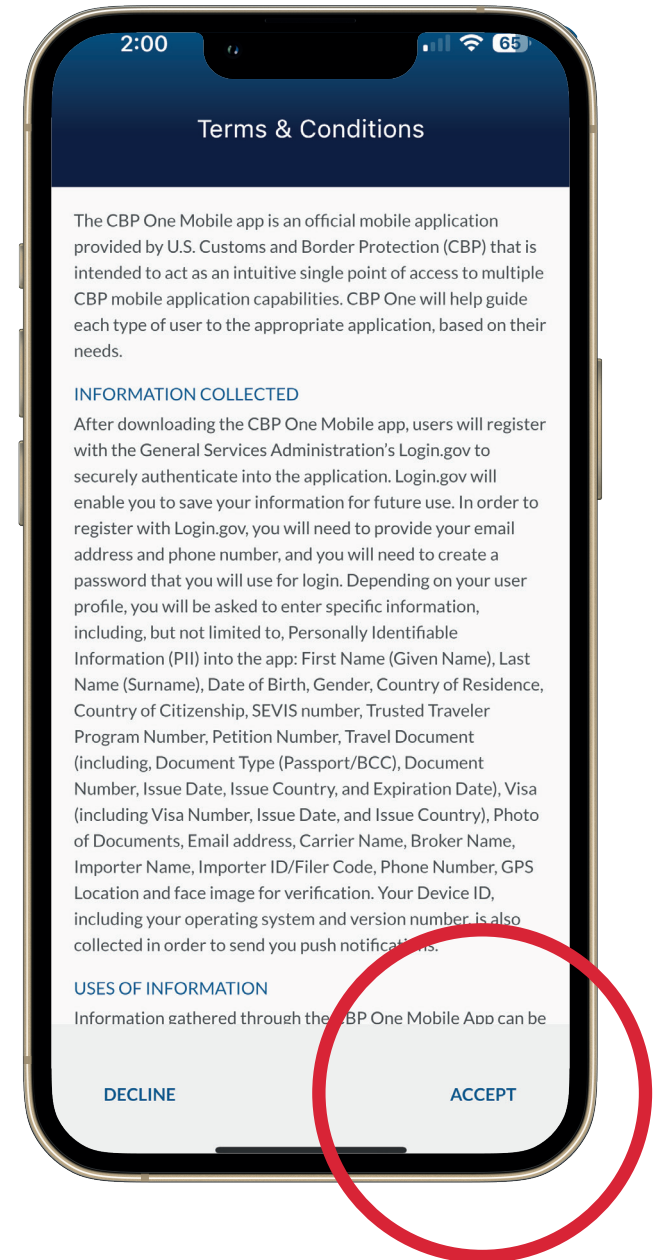


STEP 3



ACCEPT THE TERMS AND CONDITIONS

The app will show you the Terms & Conditions; once you read them press **ACCEPT**.

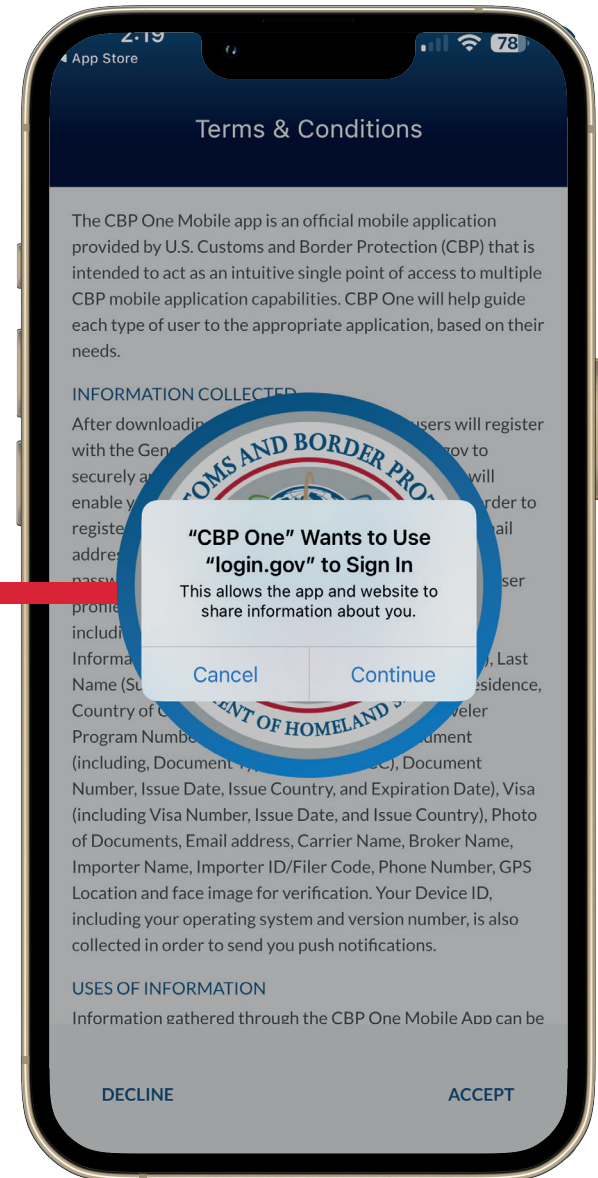


STEP 4



ACCEPT THE PERMISSIONS

When you press **ACCEPT** you will see a message like in the image. You should press **Continue**.

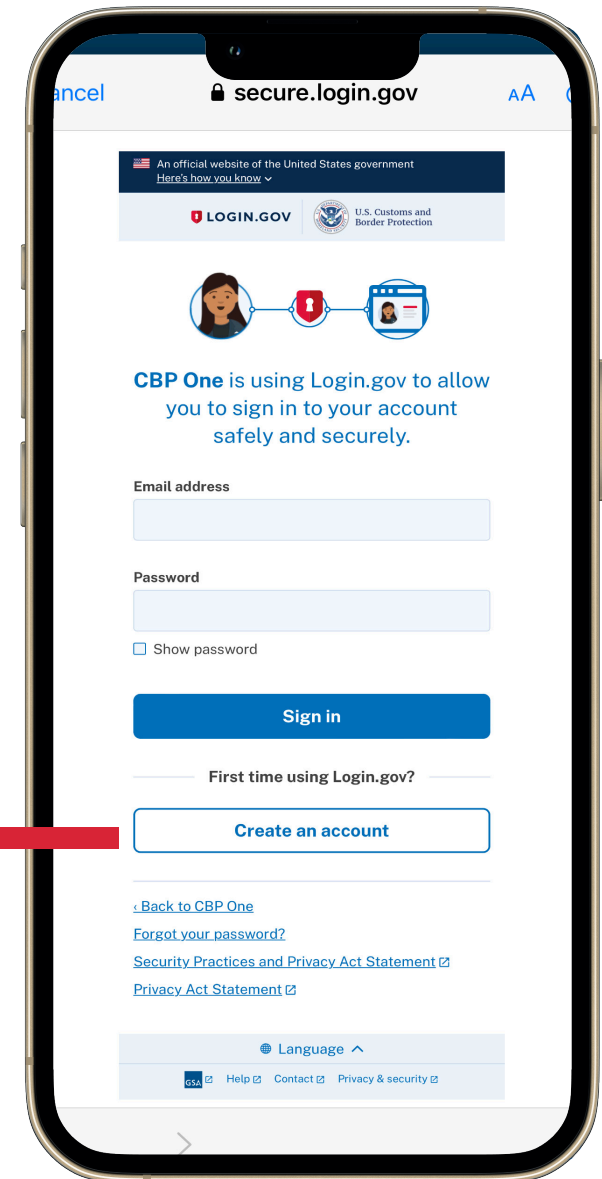


STEP 5



START CREATING YOUR ACCOUNT

After you press **Continue** you can see the next image where you will have to press on **Create an account**.

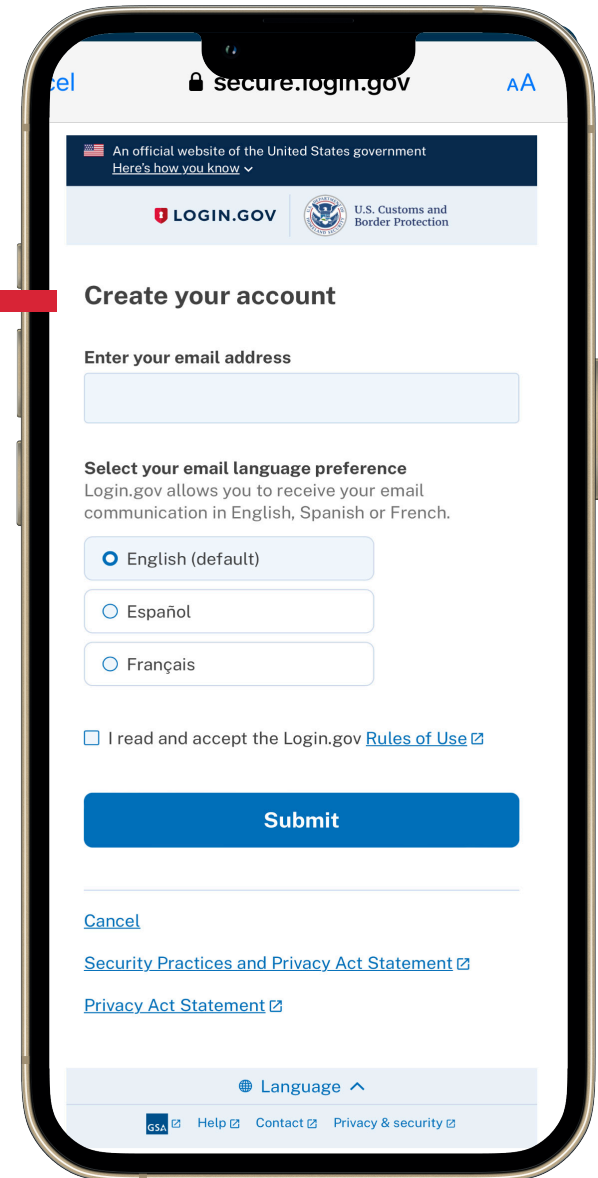


STEP 6



FIRST STEPS TO CREATING YOUR ACCOUNT

When you're on this screen you must enter your **e-mail**, choose the **language** and **check the box verification** after reading rules of use and press on **Submit**.

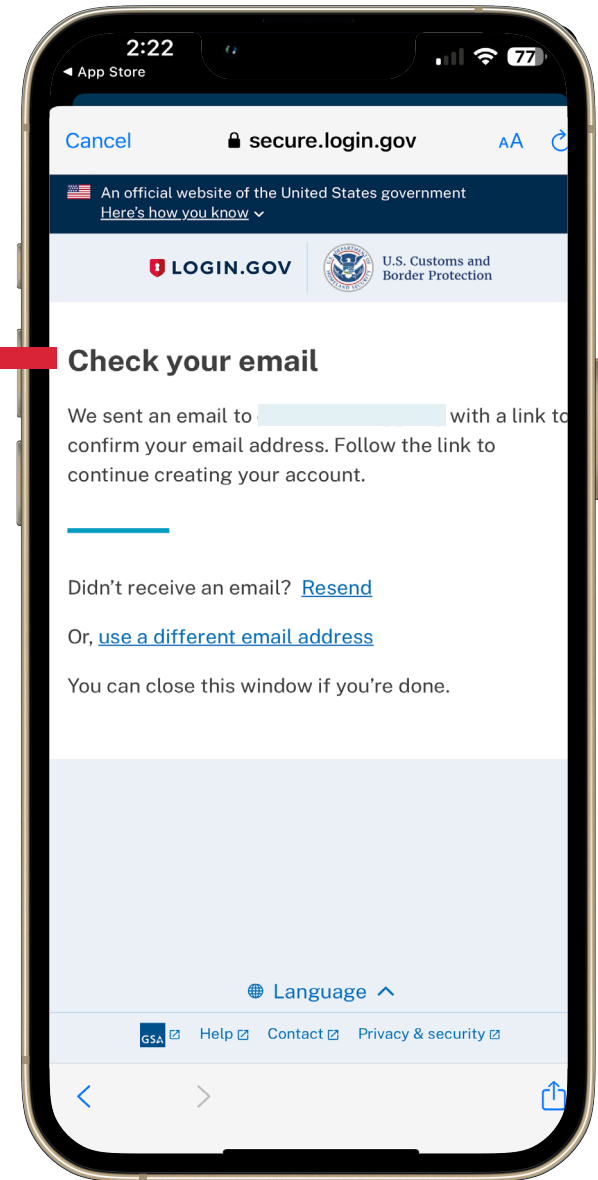


STEP 7



CHECK YOUR EMAIL

The following screen will open and you should receive an email to your inbox. **If it is not in your inbox, please check your junk mail or spam folders.**



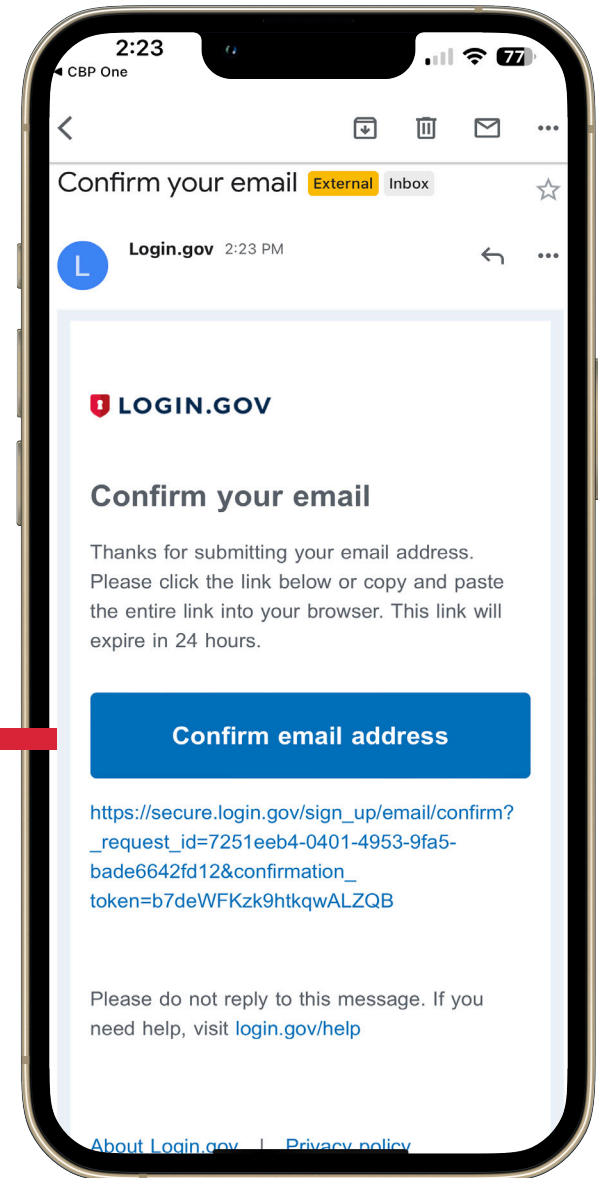
STEP 8



CONFIRM YOUR E-MAIL

After you confirm your email, you will see the following screen.

Click **Confirm email address**.



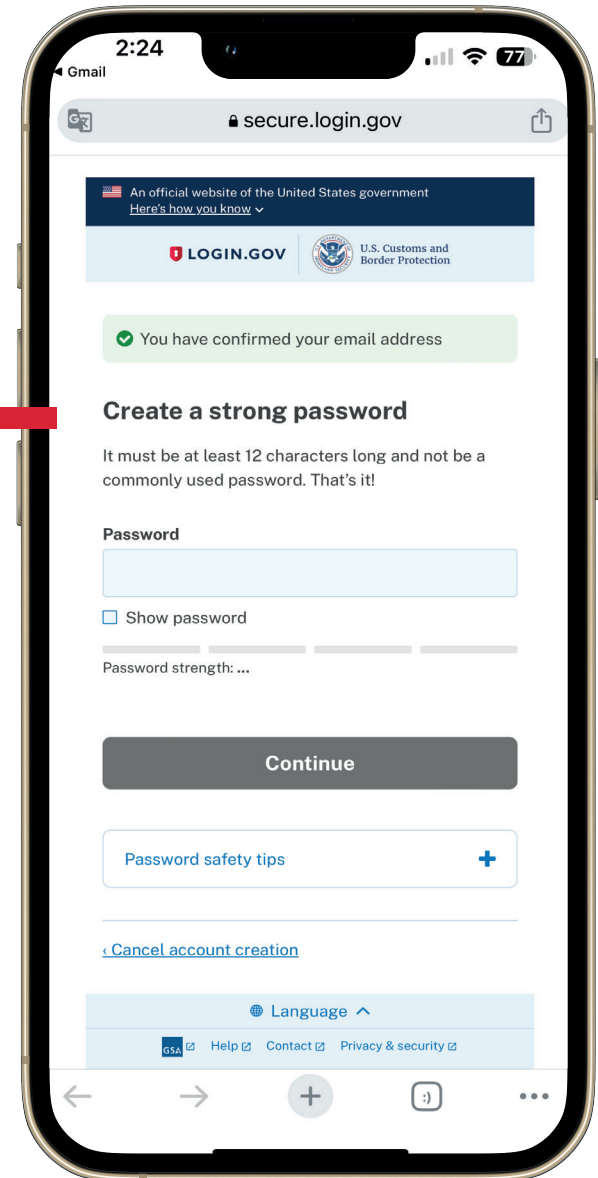
STEP 9



* * * *

CREATE A PASSWORD

You will now need to **create a password** for your username and press **continue**.



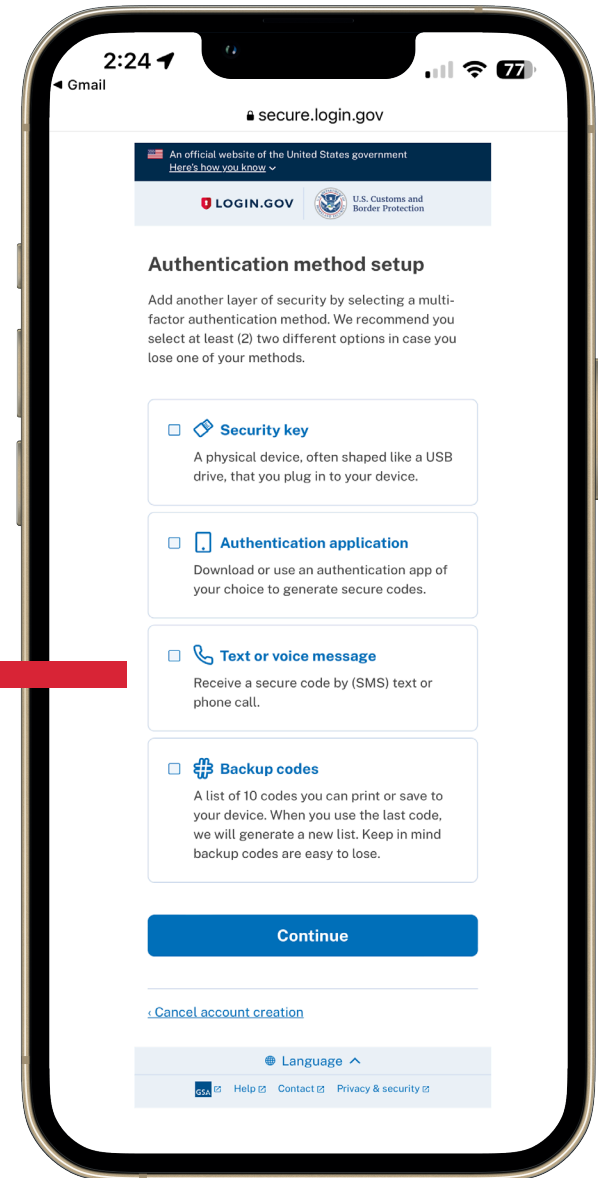
STEP 10



CHOOSE A METHOD OF AUTHENTICATION

Then you will need to create an authentication method. You may choose whichever method you are most comfortable with, however, the easiest method is “Text or Voice Message”.

After you have selected your preferred method, click **Continue**.



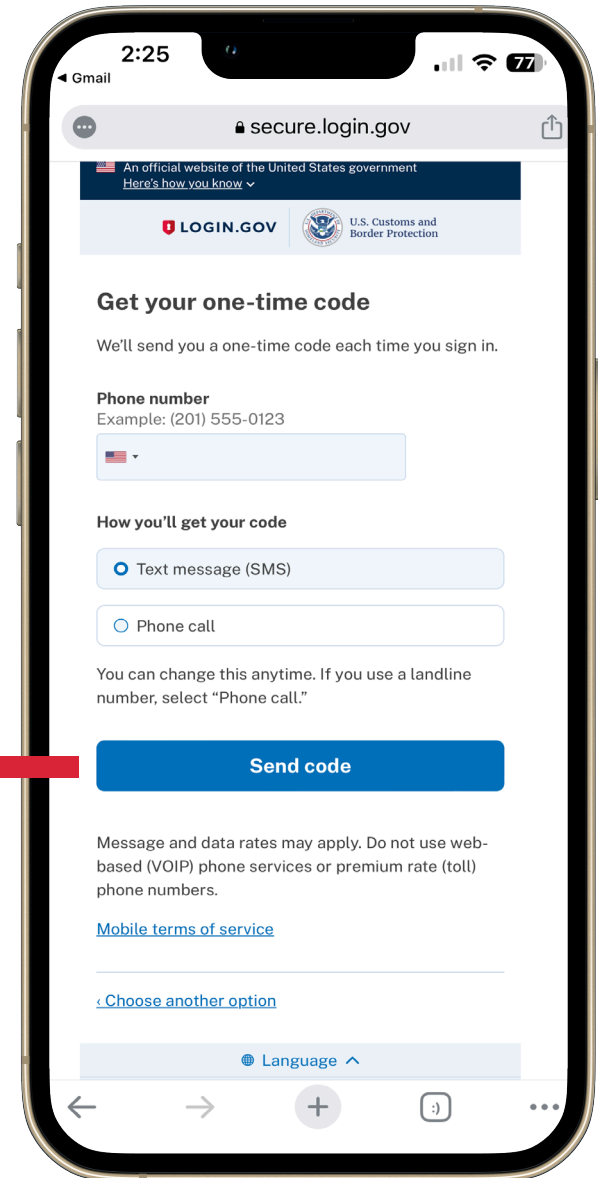
STEP 11



ENTER YOUR PHONE NUMBER

On the next screen you should select the country your phone number is from and enter the number. Make sure that your phone can receive text messages (SMS).

Select Text Message (SMS) option and click on **Send code**.

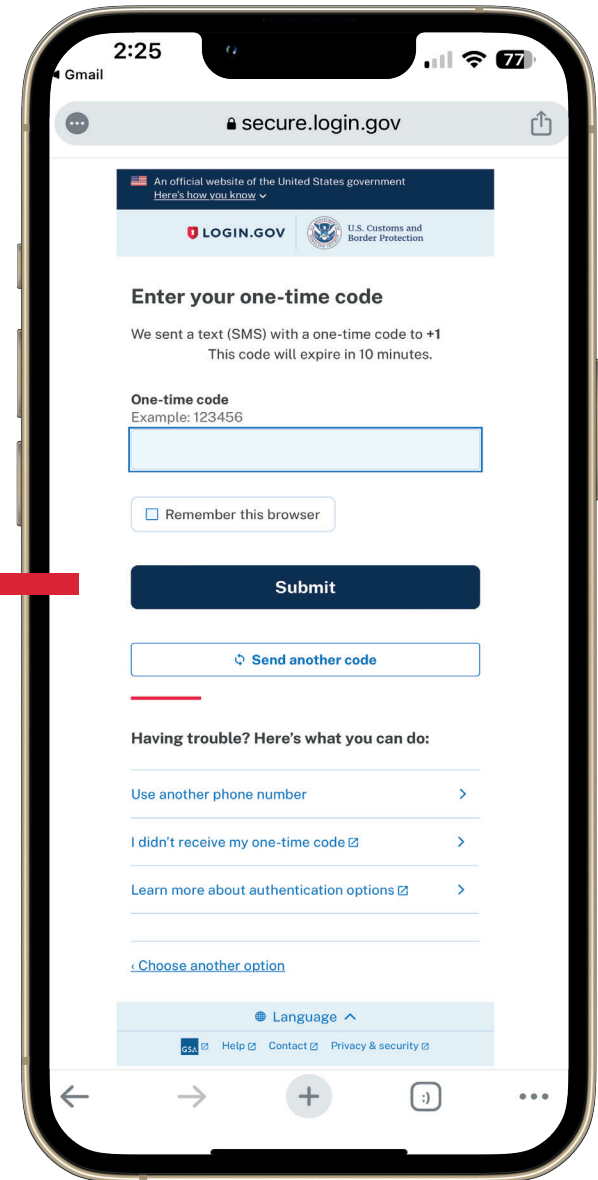


STEP 12



YOU WILL RECEIVE A CODE

You will receive a text message with a 6-digit code. **You will need to enter it and press Submit.**



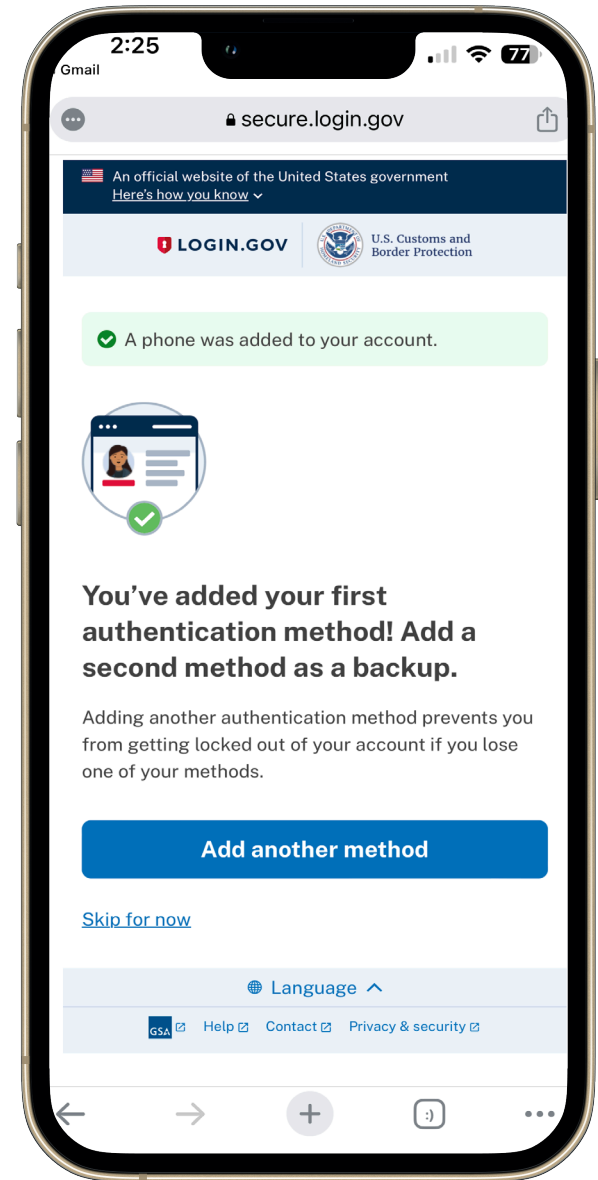
STEP 13



FINISH CREATING YOUR ACCOUNT

When you see the following image, you'll have created your account.

Now, you will exit the app, then reenter and continue with **Steps to enter.**



STEPS TO ENTER

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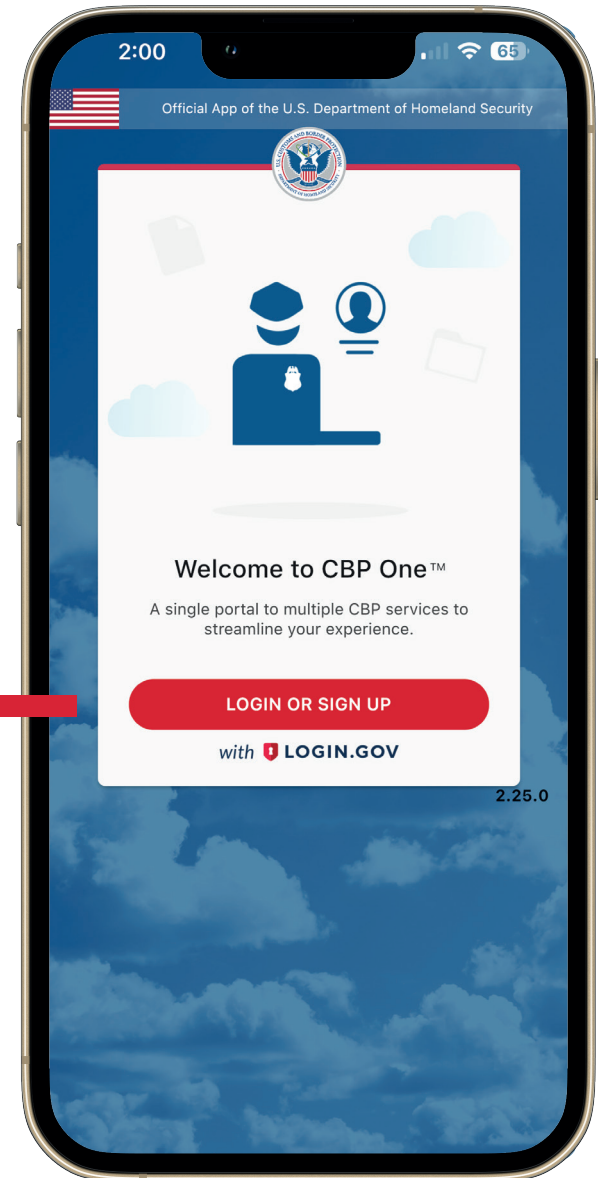


STEP 1



ENTER THE APPLICATION

Open the app and tap on **LOGIN OR SIGN UP.**



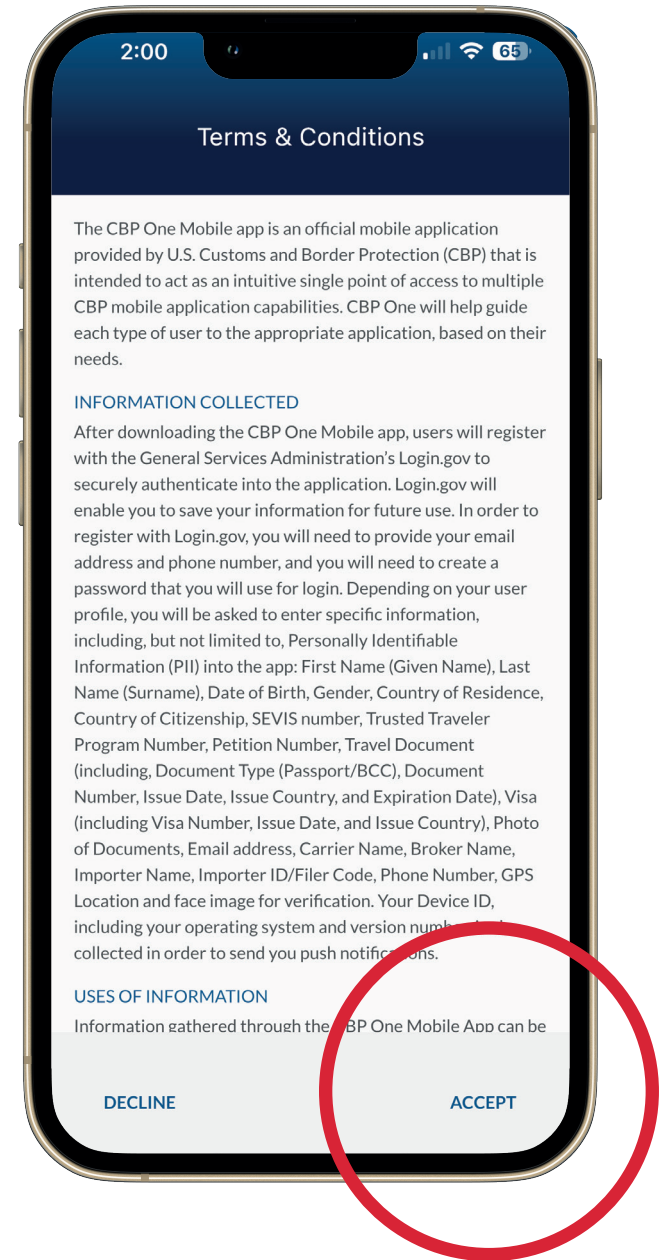
STEP 2



ACCEPT THE TERMS & CONDITIONS

You will see Terms & Conditions again, just like you did when you were creating your account.

Click **ACCEPT**.

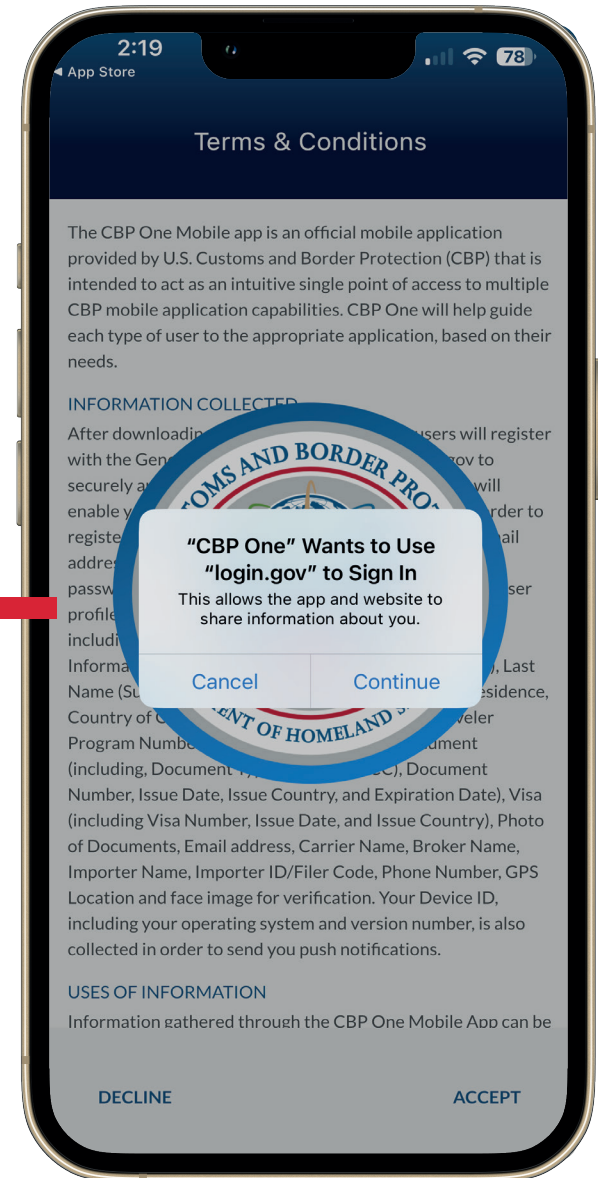


STEP 3



PRESS CONTINUE

You will see the following message, you must press **Continue**.



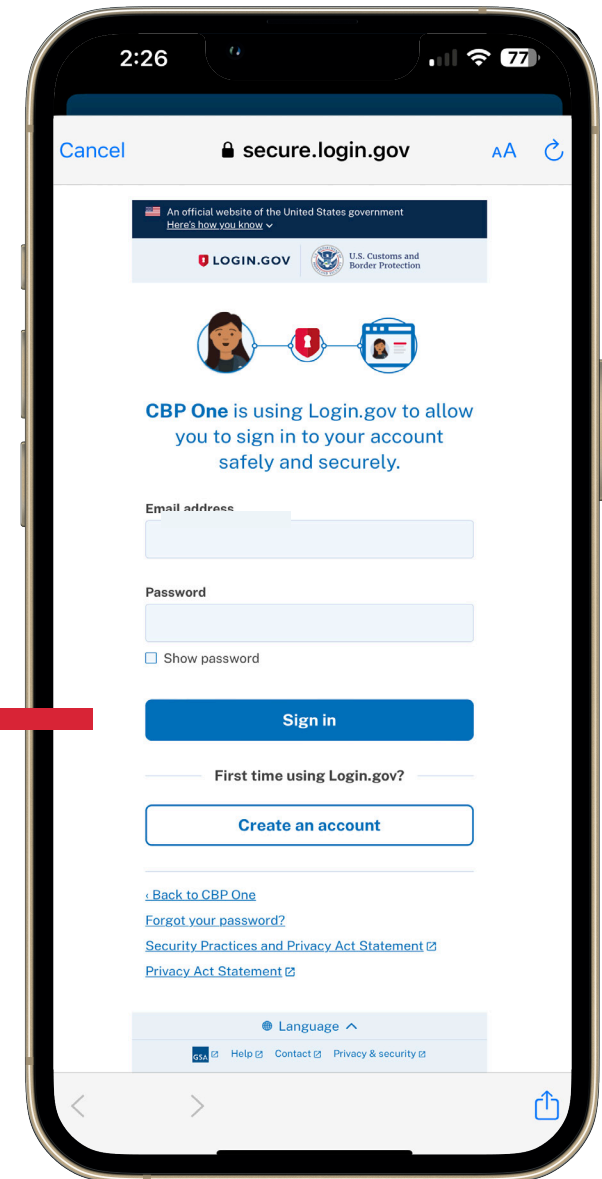
STEP 4



* * * *

ENTER MAIL AND PASSWORD

On the next screen, enter the **email and password** you used when you created your **User profile** and select **Sign in**.



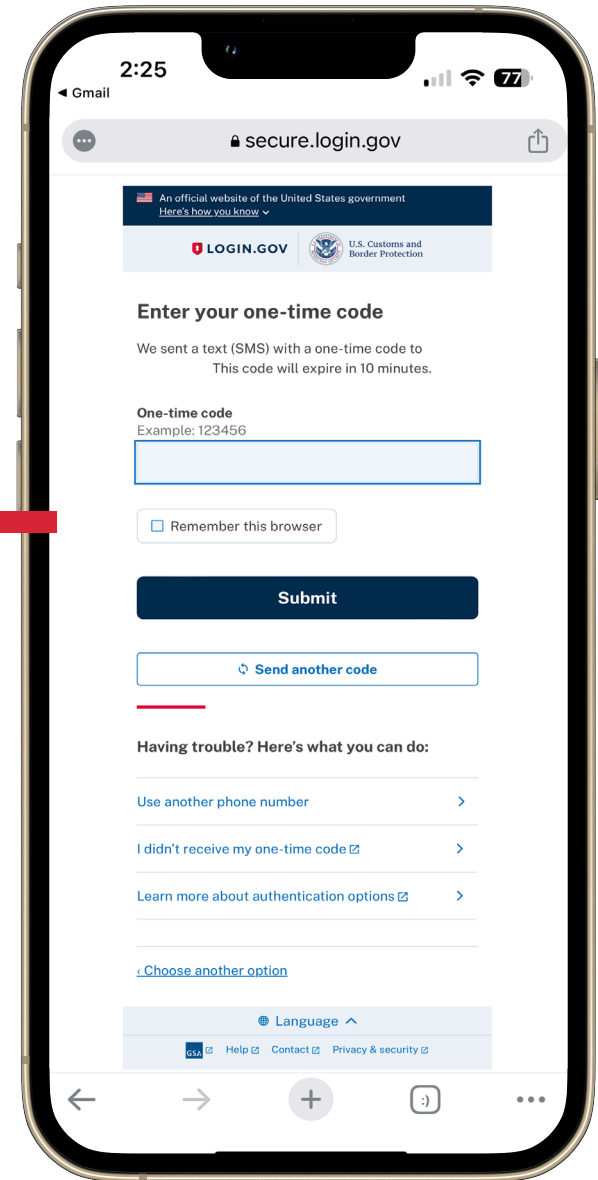
STEP 5



ENTERING THE SYSTEM

A 6-digit code will automatically be sent to your cell phone. Enter the code where indicated and press **Submit**.

Now that you've entered the application you must **follow the steps to schedule an appointment.**



STEPS TO MAKE AN APPOINTMENT

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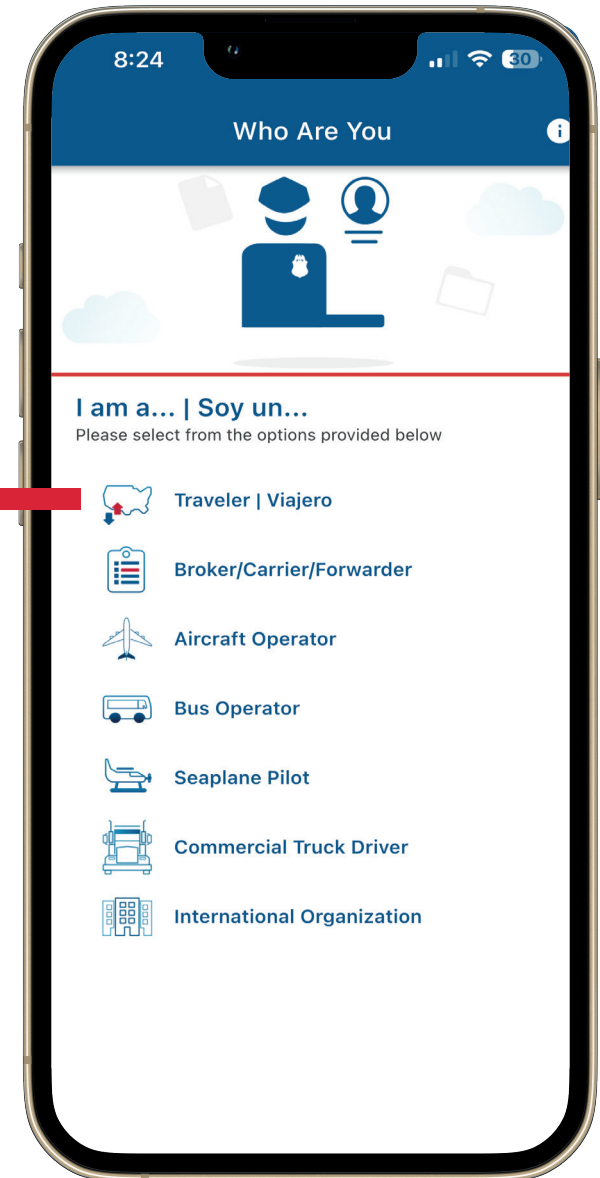


STEP 1



WHO ARE YOU?

Once inside the application select **Traveler / Viajero**.

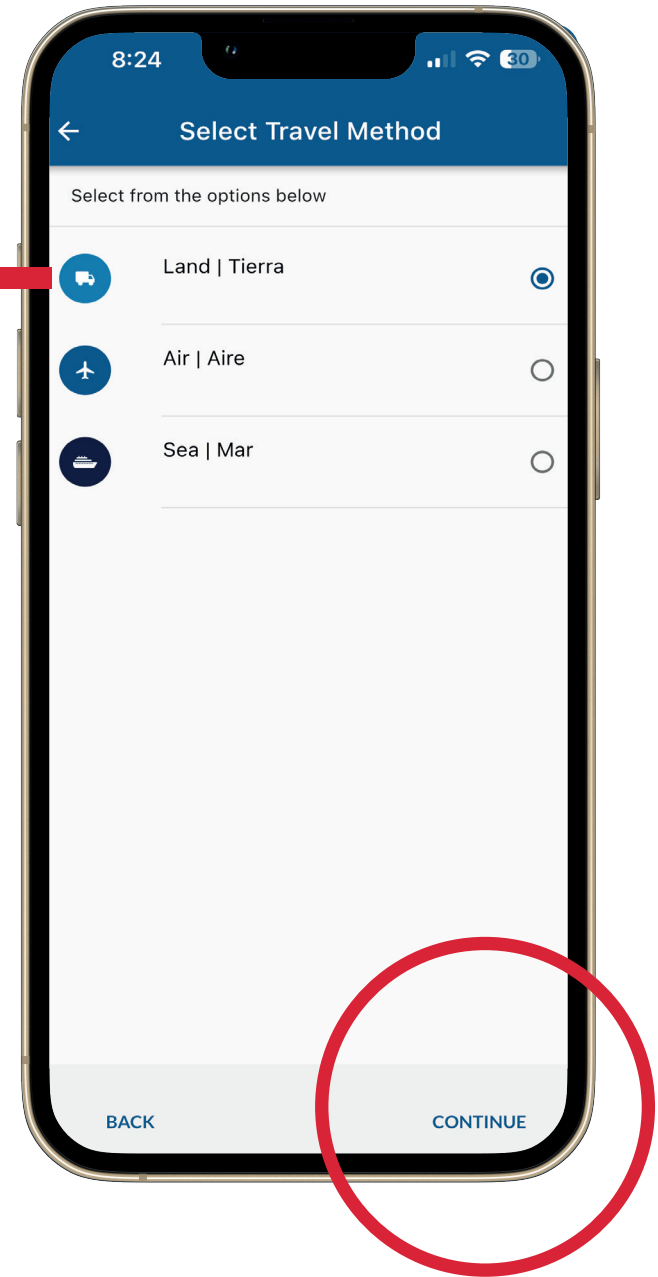


STEP 2

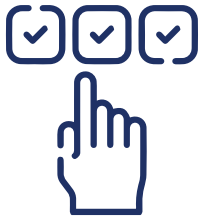


SELECT THE TRAVEL METHOD

Then select **Land / Tierra** and press **CONTINUE**.

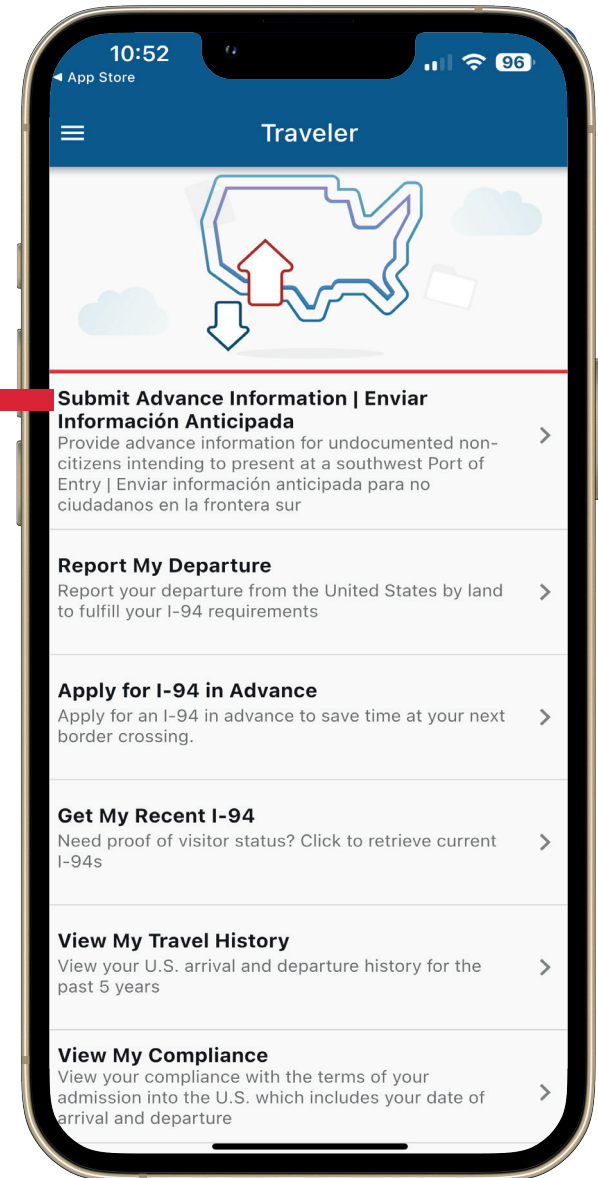


STEP 3



SUBMIT ADVANCE INFORMATION

On this screen select **Submit advance information / Enviar Información anticipada.**

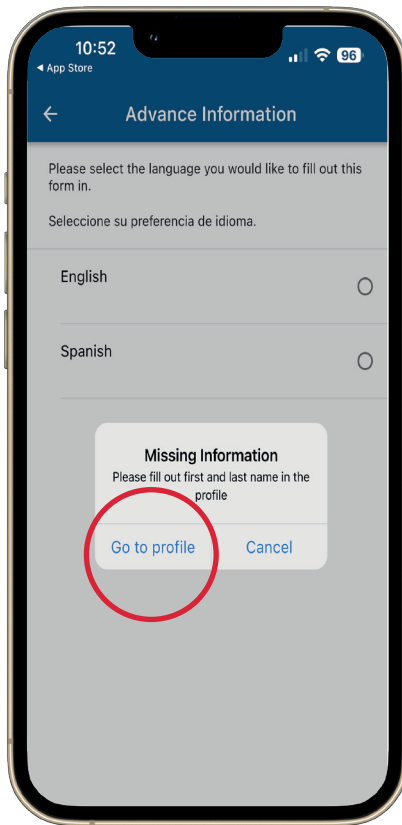


STEP 4

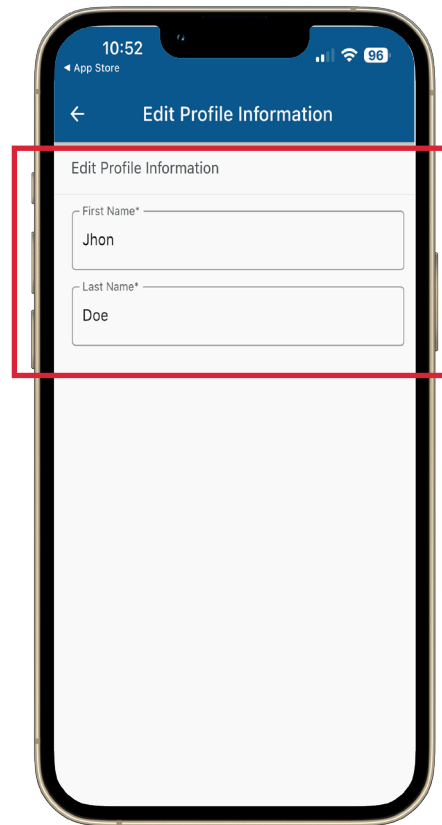


CHOOSE LANGUAGE

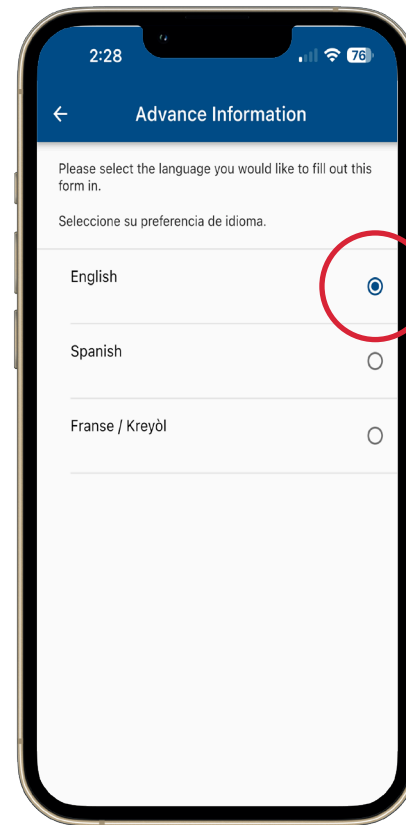
Choose your preferred language.



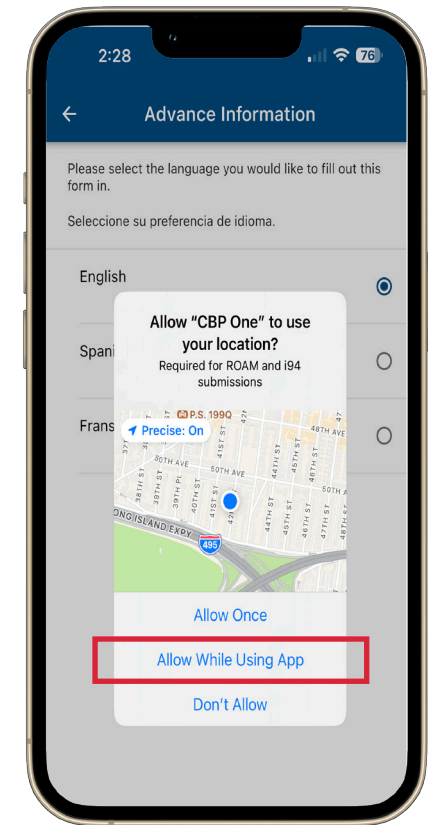
Click Go to profile.



Enter your first and last name.



Select your preferred language.



Select "Allow While Using App".

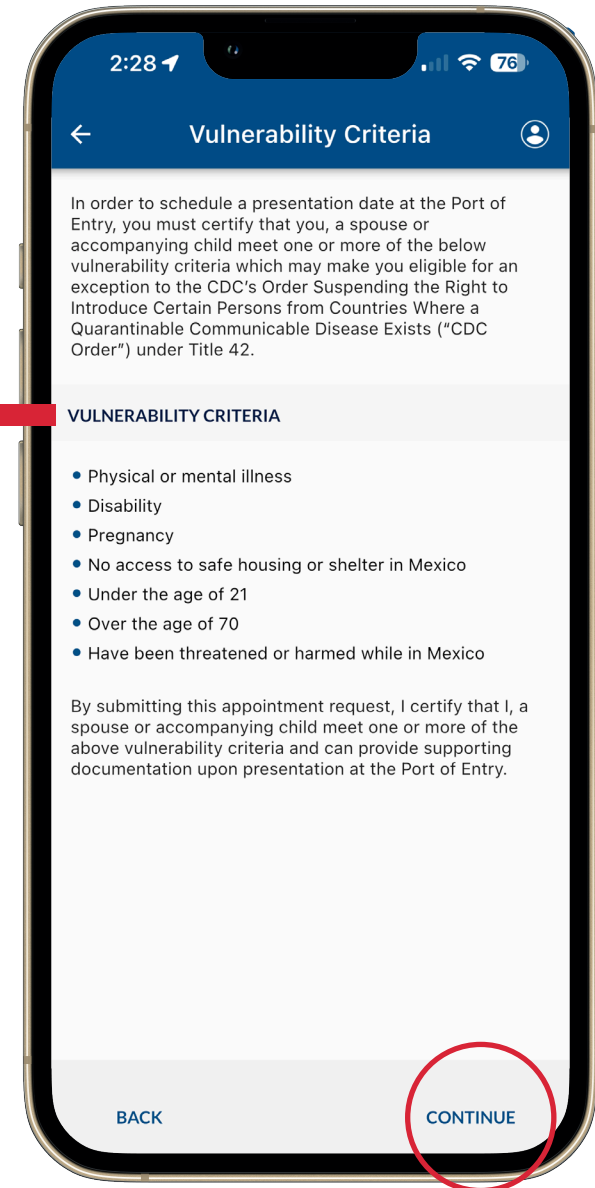
STEP 5



VULNERABILITIES

You will see a screen that lists the vulnerabilities which warrant a Title 42 exception. You must confirm that you or someone in your party meets any of the vulnerabilities listed. Be prepared to provide documentation of this vulnerability to a CBP officer.

Click **CONTINUE**.

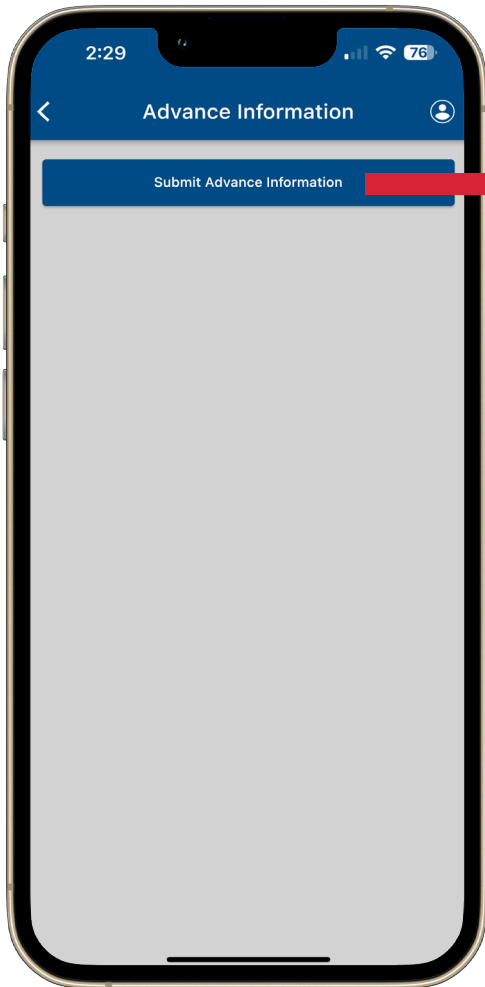


STEP 6

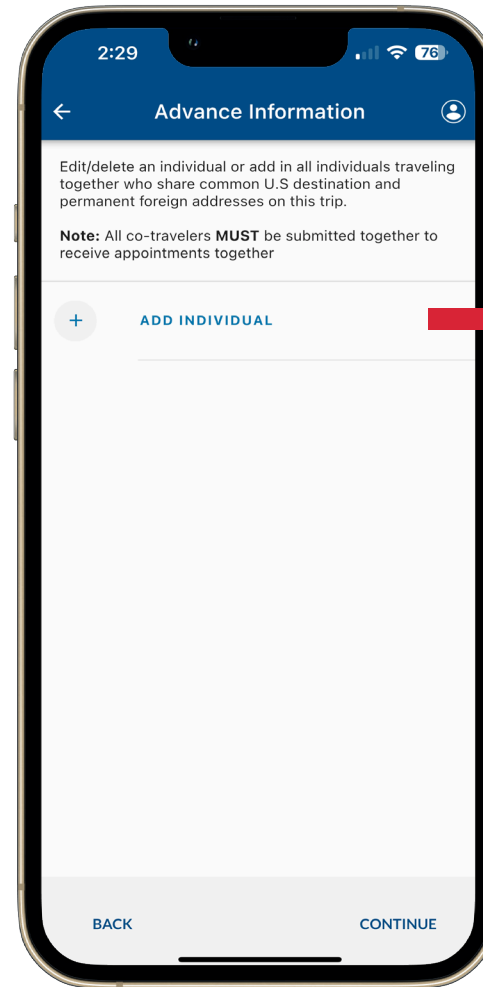


TO ADD A PERSON

Select
Add a Individual.

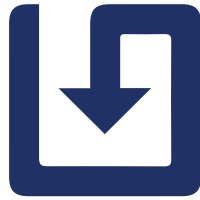


Select Submit
Advance Information



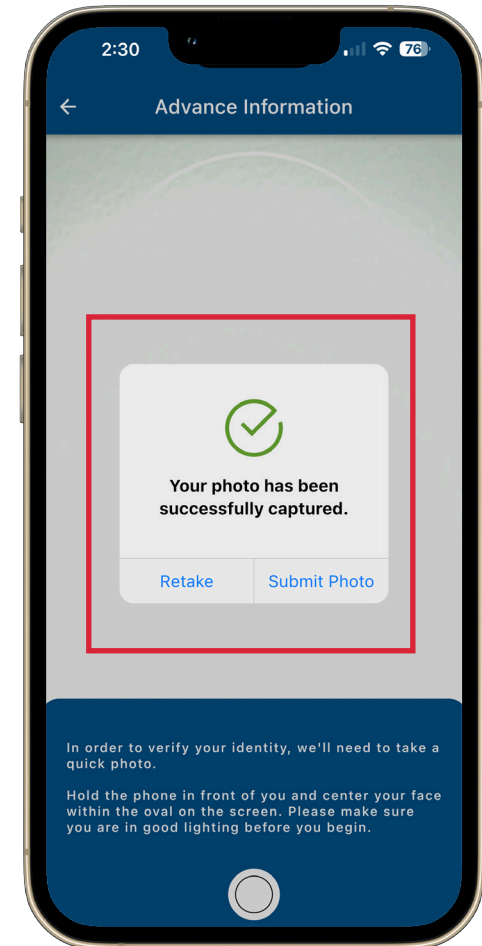
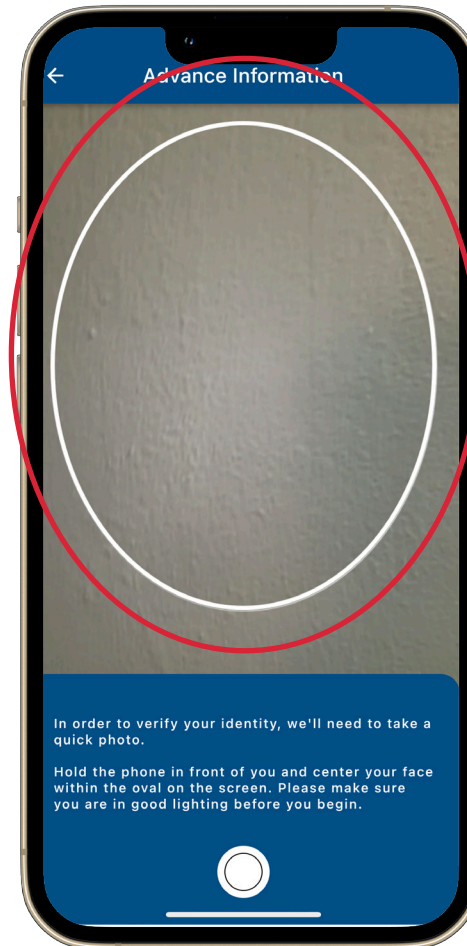
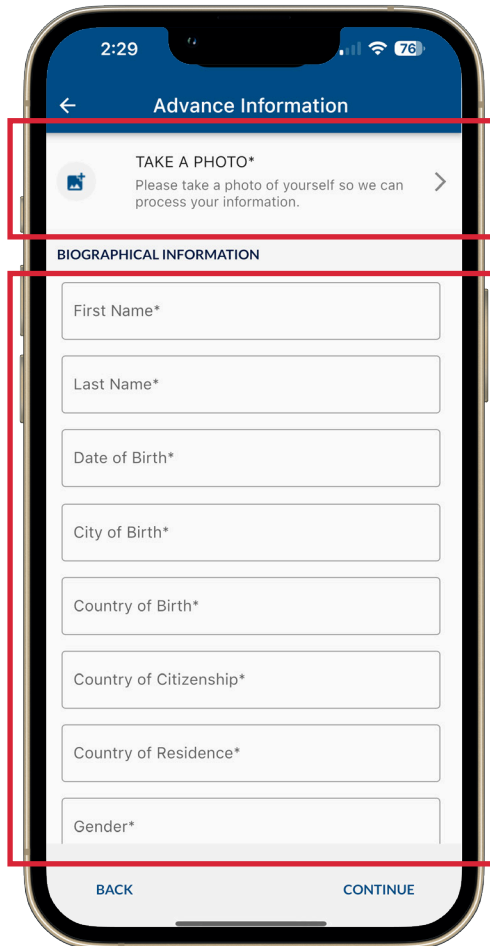
Select ADD
INDIVIDUAL

STEP 7



ENTER AND SAVE YOUR DATA

On this screen, enter all the information and photograph that are requested and Press **NEXT** when you finish filling in all the boxes.

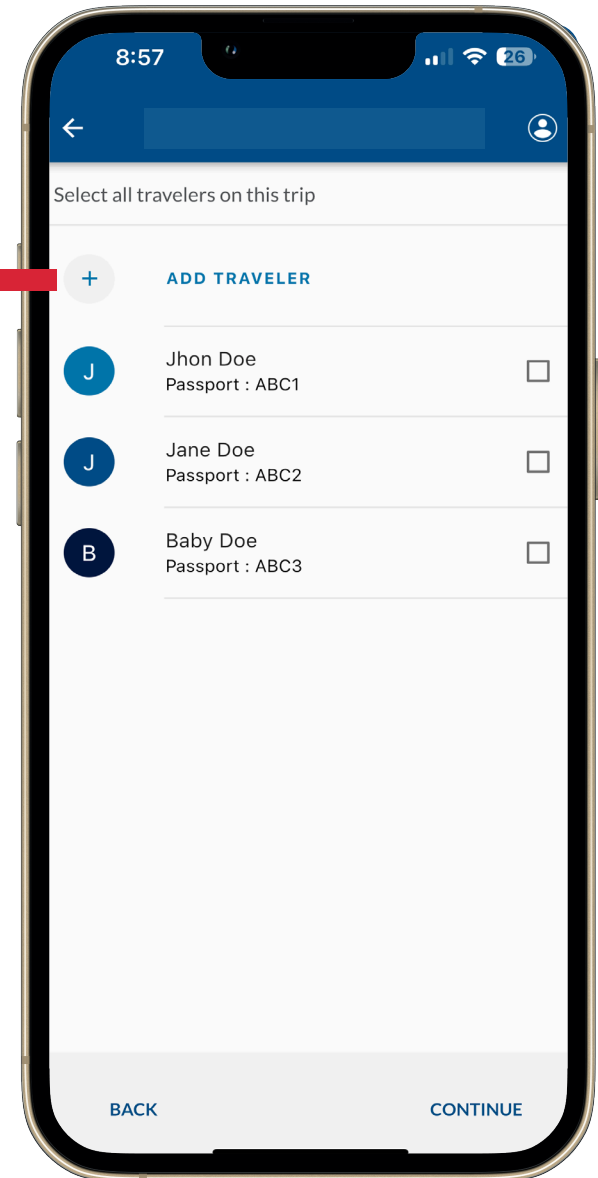


STEP 8



TO ADD MORE PEOPLE

If you are traveling with other immediate family members, repeat step 6 for each of them. Once all family immediate family members are added, click **CONTINUE**.



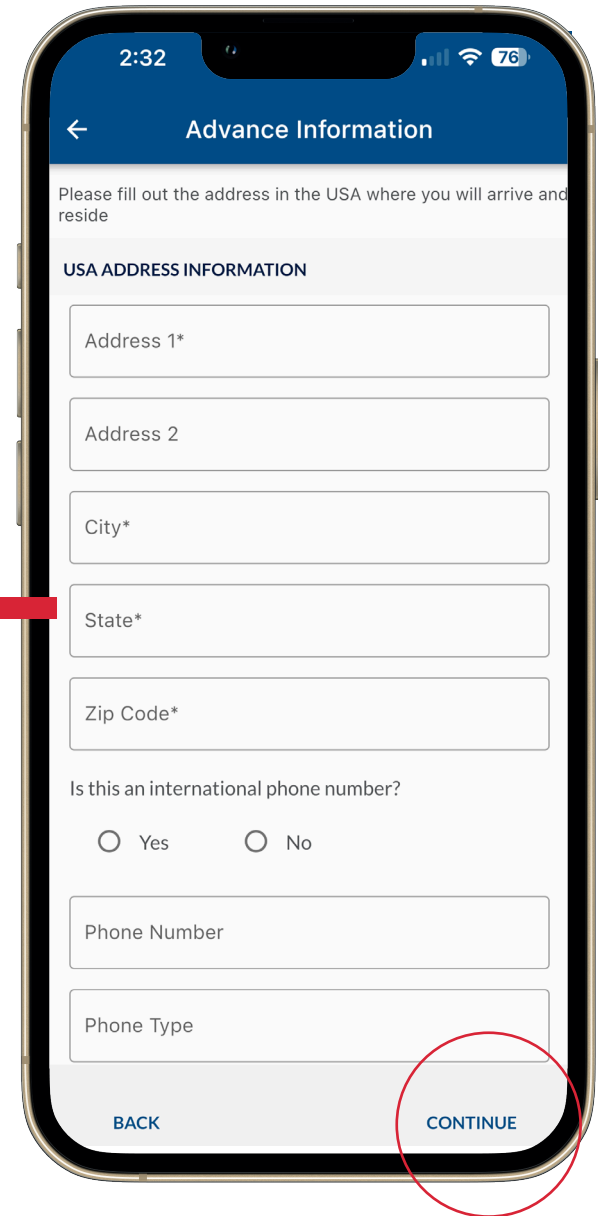
STEP 9



ENTER THE ADDRESSES

Fill in the address of your final destination after entering the United States. You must enter the full address and phone number of the person you will live with in the United States.

When finished, click **CONTINUE**.

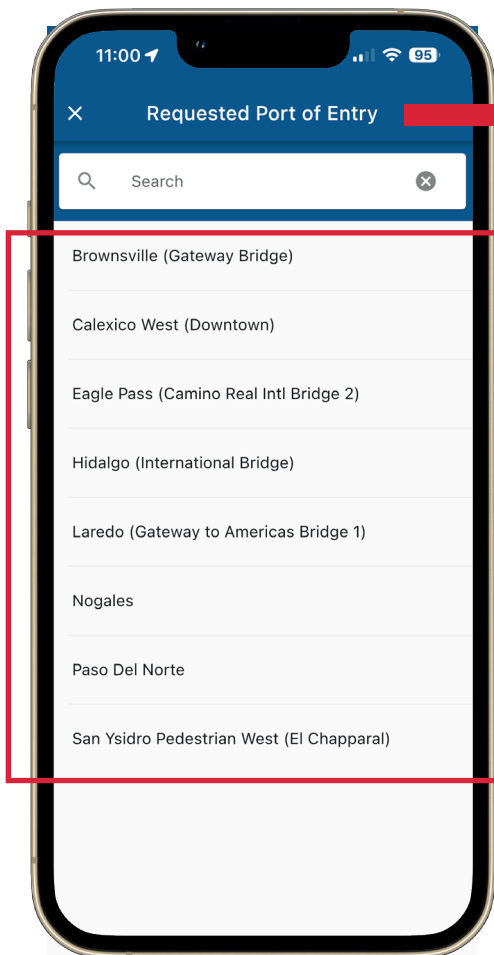


STEP 10

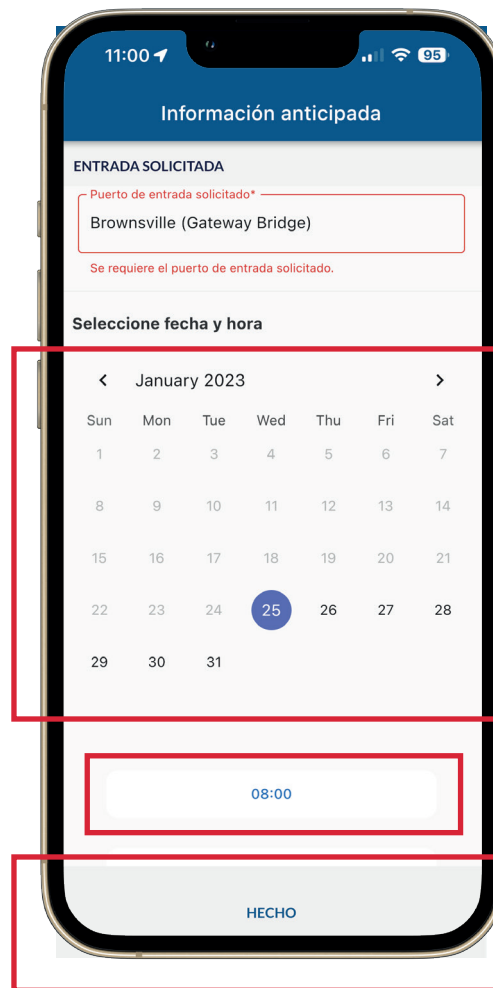


CHOOSE PORT OF ENTRY, DATE AND TIME

Then, select the requested **Port of Entry** and choose a **date and time available**.



Choose one of the 8 Ports of Entry available.



Select an available date.

Select an available time.

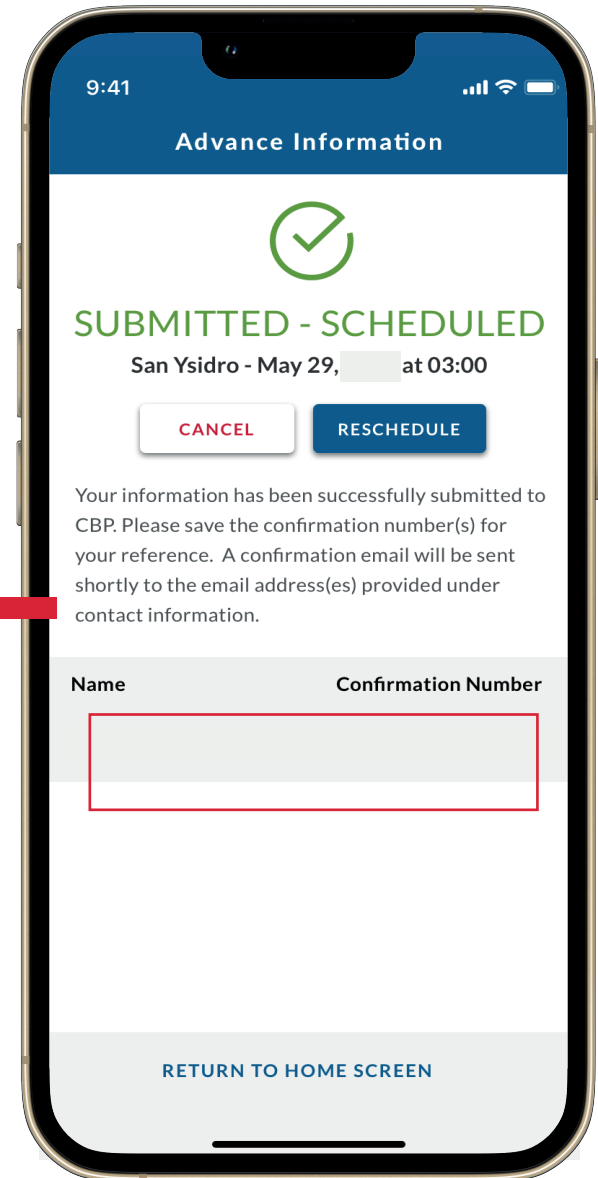
Press DONE to Finish.

STEP 11



RECEIVE A CONFIRMATION NUMBER AND WAIT FOR YOUR DATE

Confirm all the information is correct and select **SEND**. The confirmation screen will show confirmation numbers for each individual you previously listed. An email will be sent to the email provided.



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